

## TERMS



**Terms** are net 30 days. A charge of 2% per month will be applied to past due amounts.

North American Bus Industries, NABI, will prepay freight charges within the 48 contiguous United States, by way of the most economical way on all parts orders, except C.O.D.

All transportation charges incurred for any special or priority transportation methods as requested by the customer, i.e. Air Freight, will be prepaid and added to customer invoice. NABI retains the right to determine the most efficient, economical and expeditious mode of transportation or orders entitled to prepaid freight benefits.

All claims of shortage and/or damage, including concealed damages, must be filed by the customer direct with the carrier within 10 days. Also, notify NABI of any claims immediately.

## RETURNED GOODS POLICY

For any parts to be returned first contact the NABI Parts Distribution Center in your area for authorization to return. When calling for authorization, please provide the purchase order number, invoice number, sales order number, and reason for the return of the part ordered.

**NO PARTS ARE TO BE RETURNED WITHOUT AUTHORIZATION.** This authorization will include shipping instructions.

**NO CREDIT WILL BE ISSUED UNTIL THE PARTS HAVE BEEN RECEIVED AT THE ASSIGNED WAREHOUSE.** A minimum of 25% restocking fee plus all associated NABI vendor fees will be applied to all parts returned due to overstock conditions and/or customer error. An authorization to return parts due to customer error must be made within 30 days from receipt of order.

**SPECIAL ORDER PARTS MAY NOT BE RETURNED.**



North American  
Bus Industries, Inc.  
AFTERMARKET PARTS  
DIVISION

